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| <b>Position</b>                                | <b>Head Technology</b>   |
| <b>Reporting To</b>                            | <b>COO</b>   |
| <b>Place Of Posting</b>                        | <b>Corporate Office, Gurgaon Phase-V, Haryana</b>  |
| <b>Job Dimensions</b>                          |  |
| <b>Associates</b>                              | <p>Leads Of</p> <ul style="list-style-type: none"> <li>➤ ERP</li> <li>➤ Technology Infrastructure – Network &amp; Operations</li> <li>➤ Retail System</li> <li>➤ BI, CRM</li> <li>➤ New Projects</li> <li>➤ Budgeting &amp; Procurements</li> </ul>  |
| <b>Financial Responsibility</b>                | <ul style="list-style-type: none"> <li>➤ Creating Yearly Capital Expense &amp; Operational Expense Budget</li> <li>➤ Ensuring expenditures are done as per the budget and tracked appropriately</li> <li>➤ New businesses budget creation &amp; adherence</li> </ul>   |
| <b>Responsibilities &amp; Accountabilities</b> | <ul style="list-style-type: none"> <li>➤ Ensuring that the operational IT infrastructure / corporate applications are well maintained so that the agreed service levels are respected; by defining, selecting and organizing the right resources (qualitative and quantitative) both internal and external and within the limits of predefined budget with a good balance between quality and cost.</li> <li>➤ Ensure appropriate organization wide policies on technology applications, infrastructure and new projects are created, deployed and adherence tracked</li> <li>➤ Visionary with a strong ability to execute and deliver high impact projects</li> <li>➤ Demonstrated ability in implementing and managing ERP packages for retail / manufacturing domains along with specialized solutions for this industry</li> <li>➤ Strong understanding of both hardware and software related issues</li> <li>➤ To deploy the policies &amp; objectives of the organization in routine working</li> <li>➤ Experience in working and managing a complex organization with multiple geographic locations</li> <li>➤ To act as a Change Leader within the function in anticipation of current and future requirements</li> <li>➤ To approve &amp; oversee the development and execution of Plans and</li> </ul> |

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|             | <p>budgets of each of his Direct Reports</p> <ul style="list-style-type: none"> <li>➤ To provide strong leadership &amp; motivation for achievement of functional objectives and to guide &amp; motivate all his Direct Reports in the delivery of their respective Roles</li> </ul> |
| <b>KPIs</b> | <ul style="list-style-type: none"> <li>➤ Adherence to IT expenditure budgets</li> <li>➤ Uptime of Corporate Applications &amp; Infrastructure as per business requirements</li> <li>➤ Timely implementation of technology infrastructure mapped to growing business needs</li> </ul> |